



OPERATOR OVERVIEW

Black Hills Energy serves 134,000 natural gas customers in 16 counties in Wyoming. Black Hills Energy is part of Black Hills Corp. a diversified energy company with a tradition of exemplary service and a vision to be the energy partner of choice based in Rapid City, S.D. The company has other main offices in Denver, Colo. and Council Bluffs, IA. Black Hills Corp.'s regulated utilities serve 1.34 million electric and natural gas utility customers in Colorado, Iowa, Kansas, Montana, Nebraska, South Dakota and Wyoming. The company's non-regulated businesses generate wholesale electricity, produce natural gas, oil and coal, and market energy. Black Hills employees partner to produce results that improve life with energy.

COMMITMENT TO SAFETY, HEALTH & ENVIRONMENT

Safety Policy

Black Hills Energy's safety mission is to be recognized as a safety leader among investor-owned electric and natural gas utilities by providing an environment that is free from recognized hazards for both employees and customers.

The Black Hills Public Awareness Program was developed to raise the general public's awareness regarding the safety of pipeline operations. We believe this program is vital to the safe operation of our pipelines and that an informed public along our pipeline routes will help reduce the likelihood and potential impact of pipeline emergencies and releases.

Black Hills Energy has detailed emergency plans and procedures and is committed to sharing this information with local officials in order to have the best coordination possible with them during an emergency situation. Black Hills Energy offers training on natural gas to all the fire departments in the communities it serves and welcomes any opportunity to educate the public about its product.

Pipeline operating conditions are monitored 24 hours a day, 7 days a week by personnel in our Gas Control Centers using Supervisory Control and Data Acquisition (SCADA) computer system. This electronic surveillance system gathers such data as pipeline pressures, volume and flow rates, the status of compressor stations and valves. Whenever operating conditions change, an alarm warns the operator on duty and the condition is investigated.

Black Hills Energy employees perform many tasks on a daily basis to assure the integrity of its pipeline system. Not only are these tasks necessary to ensure public safety, they are also a demonstration of Black

Hills Energy's commitment to protecting the environment and abundant natural resources that surround us.

Emergency Response

According to National Transportation Safety Board statistics, pipelines are the safest method for transporting natural gas products. Pipelines are monitored in the field through regular patrolling and scheduled maintenance.

Integrity Management Plans are implemented to further protect zones defined by pipeline regulators as High Consequence Areas. Those include – but may not be limited to – playgrounds, hospitals, schools, day care facilities, retirement facilities and correctional facilities.

Public Awareness Program

Black Hills Energy's Public Awareness Program was developed under the guidance of API RP1162 to enhance public environmental and safety, property protection through increased public awareness and knowledge of stakeholder audiences, e.g. customers, affected public along both distribution and transmission pipelines, local and state emergency response and planning agencies, local public officials and governing councils, and excavators, to help prevent and recognize, report and respond to a suspected pipeline emergency.

Additional information is available on the Internet:

- For Black Hills Energy's home page, visit **www.blackhillsenergy.com**
- For a list of natural gas service operators and maps of transmission pipeline systems in your area, visit **www.npms.phmsa.dot.gov**
- For excavation practices near underground facilities, visit **www.commongroundalliance.com**

**EMERGENCY CONTACT:
1-800-694-8989**

PRODUCTS / DOT GUIDEBOOK ID# / GUIDE#:		
Natural Gas	1971	115

**WYOMING
COUNTIES OF OPERATION:**

Albany	Campbell
Carbon	Converse
Crook	Fremont
Goshen	Hot Springs
Johnson	Laramie
Natrona	Niobrara
Park	Platte
Sweetwater	Weston

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

