Montana-Dakota Utilities Company



In the Community to Serve®

Montana-Dakota Utilities Co. 400 N. Fourth St. Bismarck, ND 58501 Web site: www.montana-dakota.com

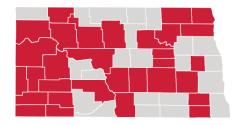
PIPELINE PURPOSE AND RELIABILITY

Montana-Dakota Utilities Co. (Montana-Dakota) operates approximately 7,500 miles of natural gas pipeline. This natural gas is delivered for household, commercial and industrial use. Montana-Dakota operates a safe and efficient pipeline distribution network of stations, mains, services and meters. Natural gas is the most popular home heating fuel in America, and natural gas pipelines are among the safest and most secure methods of transporting energy.

In addition, pipeline operators extensively regulated by federal and state regulations with regard to design, construction, operation and maintenance. The natural gas industry works diligently to stay abreast of new safety methods and technologies to ensure the highest levels of security. Montana-Dakota maintains memberships in industry associations, and we continually evaluate our security procedures for enhancement. At Montana-Dakota our primary goal is to deliver natural gas reliably and safely to you, our customer. In doing so, we want you to know what to do if you ever smell gas or if a natural gas pipeline emergency occurs where you live or work.

HAZARD AWARENESS & PREVENTION MEASURES

Natural gas pipelines have the best safety record of any type of transportation system in the United States. Natural gas is clean, convenient and efficient, which makes it the popular energy of choice. Like all forms of energy, however, it must be handled properly. Despite an excellent



safety record, a gas leak caused by damage to a pipeline may pose a hazard and has the potential to ignite. Montana-Dakota works diligently to ensure the safety of our pipeline through a variety of measures.

UTILITY MARKERS

For your safety, markers show the approximate location of pipelines and identify the companies that own and operate them. Markers may be anywhere along the right-of-way or directly over the pipelines. The pipeline may not follow a straight course between markers. While markers are helpful in locating pipelines, they provide limited information. They provide no information, for example, on





EMERGENCY CONTACT: 1-800-638-3278

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE #:
Natural Gas 1971 115

NORTH DAKOTA COUNTIES OF OPERATION:

Adams McHenry Barnes McKenzie McLean Benson Billings Morton Bowman Mountrail Pembina Burke Ramsev Burleigh Cavalier Ransom Sargent Dunn Eddv Slope Stark **Emmons** Foster Stutsman Golden Valley Walsh Hettinger Ward Kidder Williams

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

depth or number of pipelines in the right-of-way. The markers can be found where pipelines intersect a street, highway or railroad. These markers display the material transported in the pipeline, the name of the pipeline operator, and telephone number where the pipeline operator can be reached in the event of an emergency. You should be aware of any pipeline markers in your neighborhood and, if possible, write down the name and phone numbers appearing on the pipeline markers in case of an emergency.

For additional information please contact MDU at awareness@mdu.com or 1-800-638-3278.