**Company Information**

Company: **Cascade Natural Gas**

Emergency phone: **(800) 123-4567**

Control Center: Located in Spokane, WA; staffed by company personnel 24/7

State / Counties: Washington - Adams, Benton, Chelan, Clark, Cowlitz, Douglas, Franklin, Grant, Grays Harbor, Island, Kitsap, Mason, Skagit, Snohomish, Walla Walla, Whatcom, Yakima

Products transported: Odorized Natural Gas

Systems: Natural Gas Transmission system – 100 miles, largest size 30 inch and highest operating pressure 500 psig

 Natural Gas Distribution system - 3,400 miles, largest size 16 inch and highest operating pressure 250 psig

Major Facilities: 55 Meter / Regulator Stations (22 with odorant injection)

4 Compressor Stations (3 manned during daytime hours, 1 unattended)

Automatic shut off valves: 20% of local service lines

Remote controlled valves: At all compressor stations and 30 meter / regulator stations

Manual valves: Transmission lines: maximum spacing 20 miles

Distribution mains: maximum spacing 3 miles

Distribution service lines: at meter locations

Response times: Personnel on scene: 20 to 60 minutes

 Valve closure / isolation: 30 to 90 minutes

 Leak minimized: 30 to 180 minutes

Personnel: 12 local office locations across the systems, 15 to 50 miles apart with an average of 6 technicians, 1 manager and 2 supervisors. Personnel are trained on ICS and will report to the command center.

Equipment: Gas meters, hand held fire extinguishers and flares in vehicles

Communications: Vehicles are equipped with two way radios (frequency and channels), personnel carry cellular phones.