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 Sioux Falls, SD 57108
 Phone: 800-245-6977
 Website: www.northwesternenergy.com

South Dakota Natural Gas Fact Sheet

OUR SERVICE

NorthWestern Energy, headquartered in Sioux Falls, SD, is an investor owned utility and one of the largest providers of electricity and natural gas in the northwest quadrant of the United States. We serve approximately 699,000 customers - 368,200 electric and 278,000 natural gas - in Montana, South Dakota, and Nebraska. Our geographical service territory is one of the largest in the country.

In South Dakota, there are 49,000 customers in 60 communities, 1,600 miles of distribution pipelines, and 55 miles of intrastate transmission pipelines.

OUR COMMITMENT TO SAFETY, HEALTH AND ENVIRONMENT

NorthWestern Energy is committed to public safety, protection of the environment, and operation of its facilities in compliance with all applicable rules and regulations. NorthWestern Energy adheres to the regulatory oversight of the Office of

Pipeline Safety in the U.S. Department of Transportation. The company is proud of its safety record and follows many regulations and procedures to monitor and ensure the integrity of its pipelines.

EMERGENCY CONTACT: SD & NE: 800-245-6977

We're on call 24 hours a day to respond to your emergencies. Make sure you place your call from a telephone located far enough away from the danger area. Be sure to tell us the following information:

- The location including the street address and city where the incident is taking place
- Details of the incident
- Whether gas is leaking or burning inside or outside
- Details of any evacuations (numbers of people affected and the area affected)
- Your name and organization

EMERGENCY CONTACT: 1-800-245-6977

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:
 Natural Gas 1971 115

SOUTH DAKOTA COUNTIES OF OPERATION:

Beadle	Hamlin
Bon Homme	Hanson
Brookings	Hutchinson
Brown	Kingsbury
Clark	Lake
Codington	Lincoln
Davison	McCook
Day	Miner
Deuel	Spink
Edmunds	Turner
Grant	

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

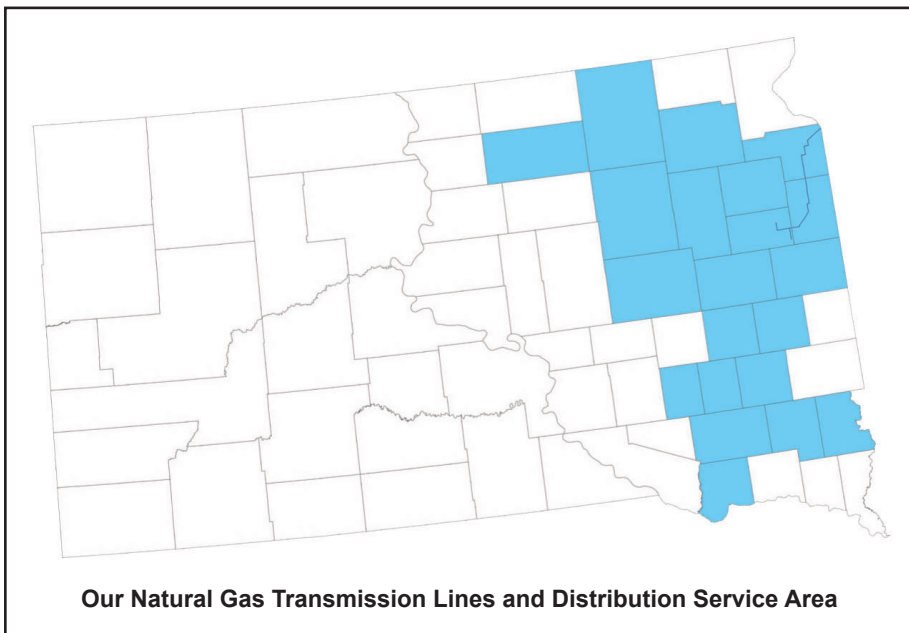
EMERGENCY RESPONSE PLANS

For additional resources specifically concerning natural gas training and/or review of NorthWestern Energy's emergency response plan contact:

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NATURAL GAS INCIDENTS

Please familiarize yourself with these general rules.

When Natural Gas is Escaping Outside and Burning	When Natural Gas is Escaping Inside and Burning
<ol style="list-style-type: none"> 1. Clear the area. 2. Call NorthWestern Energy's emergency number (1-800-245-6977) for the gas service technician on duty. 3. Let the natural gas burn until the source of the fuel is shut off if safe to do so. 4. Prevent ignition of nearby combustibles. 	<ol style="list-style-type: none"> 1. Clear occupants from the building. 2. Call NorthWestern Energy's emergency number (1-800-245-6977) for the gas service technician on duty. 3. Let the fire burn until the gas has been shut off if safe to do so. 4. Shut off gas at the meter if safe to do so.
When Natural Gas is Escaping Outside and Not Burning	When Natural Gas is Escaping Inside and Not Burning
<ol style="list-style-type: none"> 1. Clear the area. 2. Call NorthWestern Energy's emergency number (1-800-245-6977) for the gas service technician on duty. 3. Close air intake sources, such as windows, doors, and ventilation systems in nearby windows. 4. Reroute or restrict traffic. 5. Remove or extinguish open flames. 6. Prohibit smoking. 7. Do not use anything electrical including lights, switches, or phones, or take any other actions that might produce sparks. Turn any equipment or vehicles off, if possible, because running equipment can be a source of ignition. Leave the equipment in place - do not try to move it out of the gaseous environment. 	<ol style="list-style-type: none"> 1. Clear occupants from the building. 2. Call NorthWestern Energy's emergency number (1-800-245-6977) for the gas service technician on duty. 3. Turn off gas supply if safe to do so. 4. Eliminate sources of ignition. 5. Ventilate the building by opening windows and doors. 6. Do Not - <ul style="list-style-type: none"> • Allow smoking • Ring the doorbell • Use the telephone • Operate electrical switches (on and off) • Pull the electric meter • Use power fans or exhausters
<p>If it is necessary to close or turn off a natural gas valve before your NorthWestern Energy gas service technician arrives, leave it closed until NorthWestern Energy personnel can restore service.</p>	